



INVITATION 8 APRIL 2013 FIRST ANNIVERSARY OF THE EUROPEAN MEDICAL ON-CALL SERVICE

116 117

YOUR HELPLINE!
EUROPE-WIDE.

The Medical
On-Call Service
for Patients

The European medical on-call service number 116 117 was first introduced in Germany in 2012. To date more than three million patients have benefited from its non-emergency medical assistance service. First steps have been taken in several countries to establish a European number for harmonized services of social value.

The German Association of Statutory Health Insurance Physicians cordially invites you to join us for a workshop with experts from Austria, Estonia, Sweden and Germany. We would like to provide you with our key findings following the implementation of 116 117 in Germany and to discuss best practice and future challenges with you.

The event will be held under the auspices of MEP Norbert Glante and will be followed by a reception at the European Parliament, Altiero Spinelli Building, Salon des membres.

Simultaneous translation
German-English / English-German

WORKSHOP

3:00 TO 6:00 PM / EUROPEAN PARLIAMENT, ALTIERO SPINELLI BUILDING / ROOM ASP 3F383

Welcome speech

→ *Dr. Hans-Joachim Helming, Chairman of the Board, Association of Statutory Health Insurance Physicians Brandenburg (KVBB)*

116 117 from the perspective of the EU Commission

→ *Vesa Terävä, EU Commission DG Connect, B2 Unit Leader*

Implementation of 116 117 in Germany and assessment of the first year

→ *Dr. Branko Trebar, German Association of Statutory Health Insurance Physicians (KBV)*

→ *Dr. Hans-Joachim Helming, Chairman of the Board, Association of Statutory Health Insurance Physicians Brandenburg (KVBB)*

Current stage of implementation in Austria

→ *Christof Constantin Chwojka, Managing Director 144 emergency-call Lower Austria*

Current stage of implementation in Sweden

→ *Björn Gustafson, County council of Stockholm, Operating Manager of 1177 Sjukvårdsrådgivningen*

Current stage of implementation in Estonia

→ *Tanel Mätlik, Programme Manager, NGO Estonian Advice Centre*

RECEPTION

6:30 PM / EUROPEAN PARLIAMENT, ALTIERO SPINELLI BUILDING / SALON DES MEMBRES

Welcome speech

→ *Norbert Glante, MEP*

Keynote speech: 116 117 – a contribution to patients' mobility

→ *Dr. Andreas Köhler, Chairman of the Board, German Association of Statutory Health Insurance Physicians (KBV)*

TO REGISTER PLEASE SEND AN E-MAIL TO: 116117@kvbb.de

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Under the Auspices of MEP Norbert Glante
— Group of the Progressive Alliance
of Socialists & Democrats in the
European Parliament

www.116117info.de
An Initiative of the German
Association of Statutory
Health Insurance Physicians

